

Ryan Waller

From: Ryan Waller
Sent: Wednesday, March 18, 2020 7:58 AM
To: City Employees
Subject: Shout Out

Importance: High

Good morning, all.

I hope that this finds you all well. This email is meant as a Team Shout Out.

I want to compliment you all. I can point to a number of examples where departments have bent over backwards to make sure this virus does not impact what we do. While I intend to share some of those later, I really wanted to applaud and commend you all for:

- remaining calm,
- staying patient,
- asking questions,
- communicating with others (internal and external), and
- trusting in each other - that we are all doing our respective parts to ensure our primary focus of delivering service to our community continues.

Sure it is easy to, during times of uncertainty, to get caught up in the hysteria that swirls around us, but this has not been a characteristic of **OUR** team.

THANK YOU!

If you have any questions or would like to chat, please let me know.

Have a great and productive day!

Ryan



Ryan J. Waller

City Manager

rwaller@indianolaiowa.gov

p: 515.962.5274

110 N. 1st Street – Indianola, Iowa 50125