

## Ryan Waller

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**From:** Tom Gaffigan  
**Sent:** Tuesday, November 13, 2018 10:27 AM  
**To:** Ryan Waller  
**Subject:** Phone Call

*Ryan:*

I called your City Hall Telephone extension and left a voice mail message regarding the following.

At last night's IMU Board of Trustees Meeting I went over the IMU Admin Move Items e-mail I sent you on November 7<sup>th</sup> in preparation for our Team's meeting on Friday the 9<sup>th</sup>. It listed the Duties we presently perform on behalf of the City that we don't feel fall within the new mission of IMU; especially with the launch of our Telecommunications Utility. The list also included Other Topic Items such as equipment, P.O. Boxes, etc.

I reported to the IMU Board that our meeting on Friday was successful, but that you felt you didn't have the authority to commit to this change without the Council being involved, so we both agreed to arrange a Joint City/IMU Board Meeting in December.

Our Board feels the list of items and the move are not policy issues requiring a Joint City/IMU Meeting. The Board is comfortable with you and I working out the details and bringing the final product back for them to approve. I also mentioned that at our Friday Team Meeting we discussed budget timing issues, and financial items, that need to be addressed, but that I didn't see that as being a major problem. As I mentioned in the meeting Friday; I would like to make the operational and financial changes right away, but am agreeable to move such changes to the new budget cycle if it makes things simpler. I really don't think this move and resulting changes will cause our respective organizations any major issues. I think the biggest challenge will be coordinating the move with the actual versus planned completion of the office remodeling project; and keeping our customers apprised of the move and new operational model.

As I mentioned in my voice mail; I am leaving for Kearney, Nebraska for a MEAN meeting and will not be back until Thursday night. I will see you Friday at the Road Show if you have any questions.

Sorry for the length of this e-mail. Hope it is clearer than the lengthy voice mail I left you. ☺

Thanks,

*Tom Gaffigan*

**General Manager  
Indianola Municipal Utilities  
515-962-5301**