



ANNUAL REPORT 2021

Indianola Police Department

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<https://ia-indianola.civicplus.com/149/Police-Department>



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Message from the Interim Chief



During 2021, Police Chief Dave Button retired, and one officer went to work for another agency. We conducted two hiring processes to fill several open positions. These positions were both left vacant by departures and due to the addition of positions per the staffing study that was conducted 4 years ago. The police department is authorized to have 24 sworn personnel. At the end of 2021 we are in a very good position with 23 of those 24 positions filled.

In September we switched the patrol schedule to 10-hour days, working 5 days then having 4 days off. This new schedule has advantages to both the employees and the city. Employees get 4 days off in a row and the city has more officers on patrol at one time on all 3 shifts. More officers on patrol gives better coverage and better service to the citizens of Indianola.

Our community policing projects were almost 100% back this past year, despite the ongoing pandemic. IPD was able to deliver thanksgiving meals, Christmas shop with local children, and our version of No-Shave-November also raised money for Indianola Community Youth Foundation. In October, for breast cancer awareness month, we wore special pink patches and displayed pink shields on our patrol vehicles. We also sold the pink patches and raised \$1,400 for the Pink Tractor Foundation. This organization helps Indianola and Warren County families with financial assistance when a loved one is going through a cancer battle. Thanks to all individuals and organizations that donate to our non-profit, Indianola Police Department Community Outreach Partner program. (IPD COP)

Lastly, we have received city council approval to purchase and implement body worn cameras. We feel that body worn cameras helps strengthen accountability, officer and citizen safety, transparency, and public confidence in the police department. We are rolling these out in early 2022!

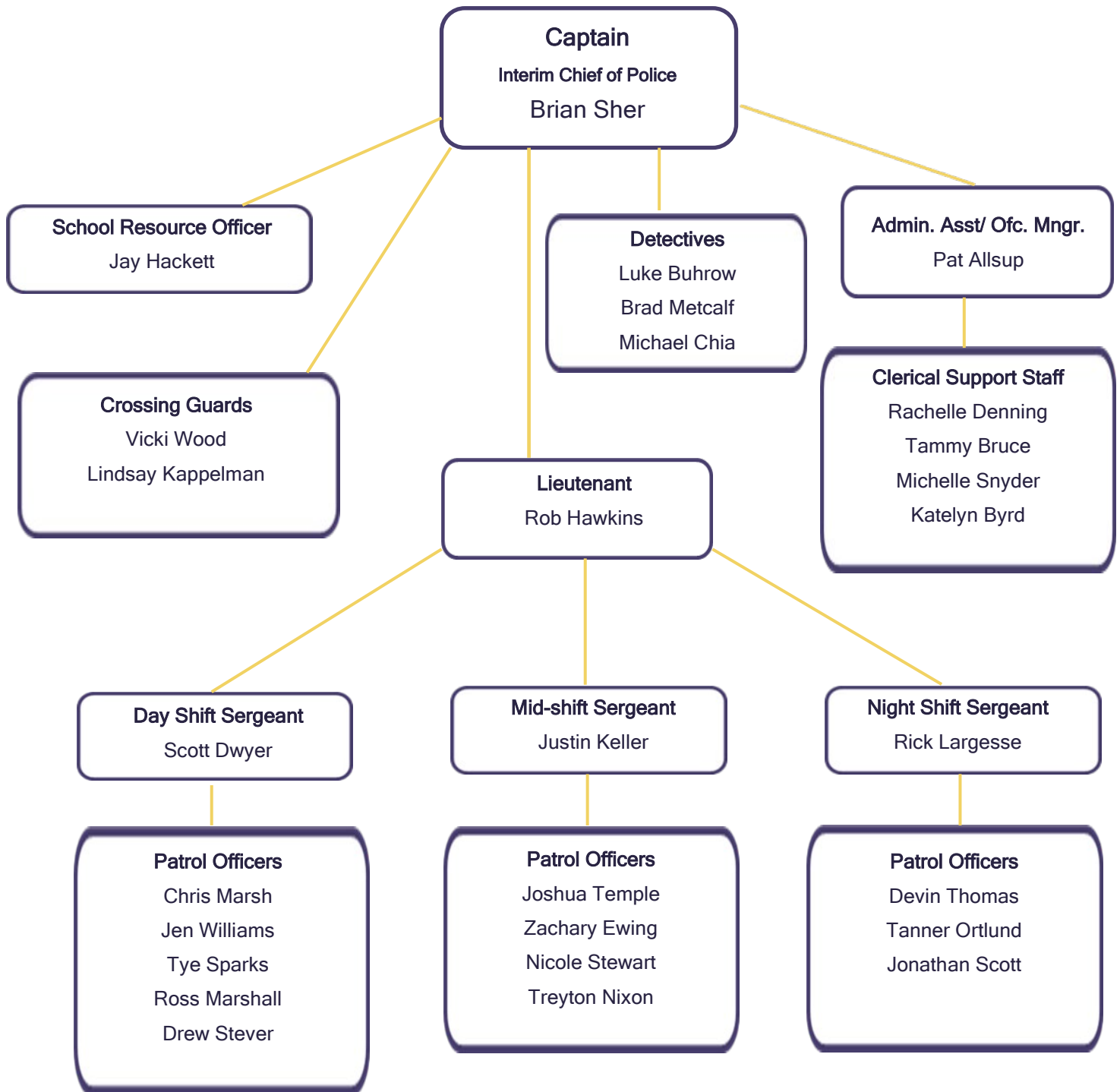
It was truly a great year at the Indianola Police Department, and it is my honor to serve the citizens of Indianola.

Interim Chief of Police
Brian Sher

"There is no limit to the amount of good you can do if you don't care who gets the credit."

-Ronald Reagan

Organizational Chart 2021



2021 Department Personnel



(Interim Chief) Captain Brian Sher



Lieutenant Rob Hawkins



Admin. Asst/Ofc. Mng. Pat Allsup



Sgt. Scott Dwyer



Sgt. Rick Largesse



Sgt. Justin Keller



Officer Chris Marsh



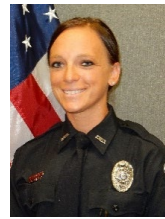
Officer Brad Metcalf



Officer Luke Buhrow



Officer Jay Hackett



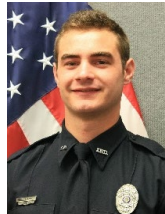
Officer Jennifer Williams



Officer Josh Temple



Officer Michael Chia



Officer Zac Ewing



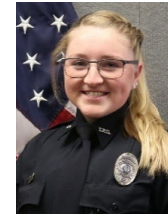
Officer Devin Thomas



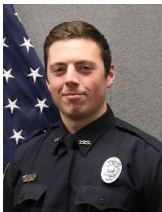
Officer Tye Sparks



Officer Tanner Ortlund



Officer Nicole Stewart



Officer Ross Marshall



Officer Treyton Nixon



Officer Jon Scott



Officer Drew Stever



Officer John Schumacher



Officer Isaiah Strong



Clerical Rachele Denning



Clerical Tammy Bruce



Clerical Michelle Snyder



Clerical Katelyn Byrd

DIVISIONS

Patrol Division

The mainstay and most visible part of the Indianola Police Department is the patrol division. There are three patrol sergeants that supervise our three shifts. Dayshift runs from 6:00 AM until 4:00 PM, mid-shift is from 3:00 PM until 1:00 AM and nightshift is from 9:00 PM until 7:00 AM. Each shift intentionally overlaps to give officers time to exchange information and finish the day's paperwork.

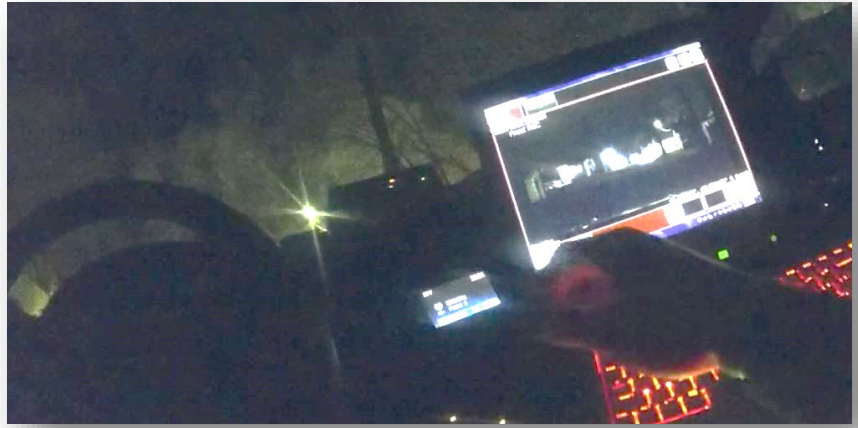
The patrol lieutenant works Monday through Friday and supervises the activity of the patrol division.

The three shifts have slightly different responsibilities. Dayshift has more traffic stops and accidents than nightshift. Mid-shift and nightshift handle more alcohol-related incidents. All three shifts respond to many different calls for service including: traffic accidents, Domestic disturbances, burglaries / burglar alarms, thefts, narcotic violations, criminal mischief etc.



Each officer's activity, either self-initiated or through being dispatched to a call, is a call for service. In 2021, the patrol division handled 12,628 calls for service. This number was up 5.6% from 2020. Some other statistics of interest: traffic enforcement was up 13.3% and accidents were up 19%.

Patrol officers are the first to arrive at the scene of a reported crime, accident, or medical emergency. Patrol officers quickly assess each situation, identify involved parties, secure evidence, gather information, assess patients, and render first aid, and make arrests as each situation dictates. Most situations necessitate a written report that

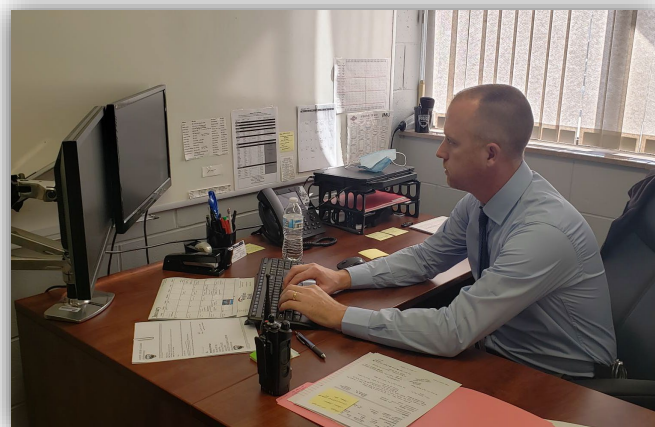


each patrol officer is responsible for completing. Cases that need further follow-up are sent to the detective division.

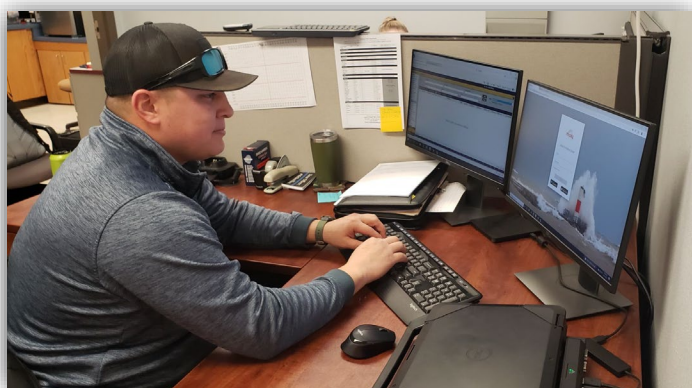


Detective Division

There are three officers assigned to the detective division, who are supervised by the captain. In 2022, there will be a fourth detective added. That position will be a Lieutenant, who will supervise the detective division. In 2021, cases detectives investigated were down from 128 in 2020 to 101 in 2021. This is pandemic driven, and we know that this trend will not remain.



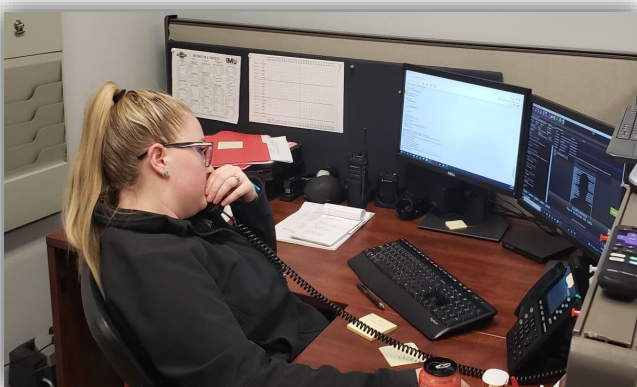
The detectives are responsible for all the evidence under the control of the police department and the evidence room. Currently, the detectives are responsible for over 2,000 items in the evidence room.



Another major responsibility of the detective division is the forensic examinations of cell phones. In 2021 we had one detective certified to examine cell phones. We use a system called Cellebrite to conduct these examinations.

The main responsibility of the detective division is to follow up on cases generated by the patrol division. The workflow of cases generally starts at the patrol division

then gets forwarded to the captain. Once approved by the captain, the case moves on to the detectives for investigation. The detectives investigate minor crimes such as thefts, criminal mischief, harassments as well as major crimes including, robberies, burglaries, sexual assaults, and death investigations.



School Resource Officer

One of our greatest partnerships is between the Indianola Police Department and the Indianola Community School District. Our School Resource Officer (SRO) Jay Hackett is about to complete his 3rd year in this role. SRO Hackett

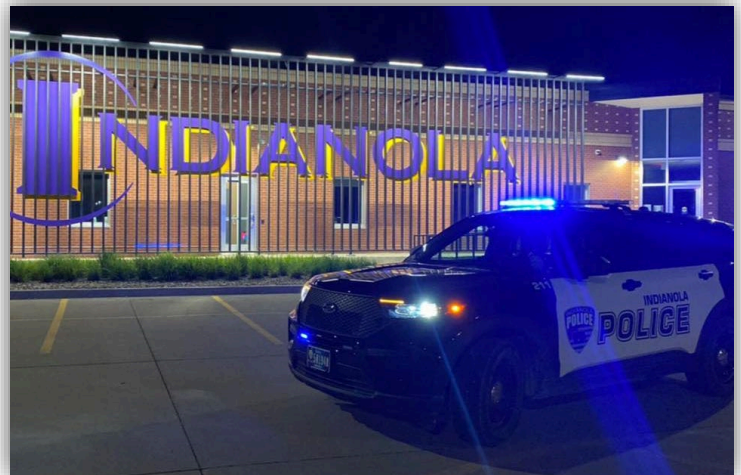


is in the high school, middle school, or one of the elementary schools every day. His presence at the schools has not only help build excellent relationships with staff, but he has built a trust with the students. SRO Hackett not only teaches different police-related topics in the classrooms, but he also attends many school events throughout the year.



The City of Indianola and the Schools have a 28E agreement that spells out the duties and responsibilities of the position, as well as the funding split between the two.

This past year, SRO Hackett attended the advanced SRO training and his education in this role will continue in 2022. Since SRO



Hackett deals with juvenile mental health issues, a training emphasis will be on this topic in the upcoming year.

A concern at the beginning of this program was that it should not be used as a “pipeline” to the court system. In 2021, SRO Hackett completed 392 incident reports. Of the 392 incident reports, there were only 10 incidents of criminal charges. This is only 2.6% of the

time. Most incident reports are handled informally with conversations with students, parents, and school staff. We look forward to continuing this highly successful program with the school district.

Training

During 2021, Indianola Police Officers and clerical staff received over 1,272 hours of training. This number of training hours is significantly higher than the 791 hours completed in 2020. We believe training makes better officers and keeps everyone more engaged in their jobs. All officers exceeded the 12-hour minimum annual requirement for training hours. Part of the training included both a spring and fall in-service training event. Most of the training for our in-service sessions is provided in-house by our state certified instructors including implicit bias, baton, OC, taser, defensive tactics, and firearms (including patrol rifle qualification). In addition, for the first time, the Indianola Police Department conducted monthly policy reviews. This allowed officers to do a complete policy review over the course of 12 months.

Some of the training topics Police Department employees completed include:

- Written Directives Policies ICAP
- Implicit Bias and De-Escalation
- ICAC Investigation of CyberTips
- Harassment Prevention for Employees
- CJIS Security awareness - TAC
- Tailgate Topics-Winter Driving
- ICAP Sexual Harassment and sexual misconduct
- Annual CPR recertification
- ICAP De-escalation + Implicit Bias training virtual
- DMPD Basic/Metro STAR-Building search/movement to threat
- Interview and Interrogation
- Cops and Cameras
- Iowa LEIN school /conference
- Online Social Networking and Criminal Investigation Course
- Warrantless Home Entries and Curtilage
- ICAP training: Foot/vehicle pursuit
- Searching cars and occupants online
- Defensive Tactics Recertification
- ASP Tactical Weapon Instructor Training
- Advanced Search and Seizure
- IPD in-service -CA Review-Mental Health training -Fair and Impartial Policing
- FBI NIBRS TRAINING -VIRTUALIPD in-service-Search Warrant Planning-DT/OC/ASP/TASER-Night Firearms Qualification
- Patrol Officer Response to Street Drugs
- Alco-Sensor FST Online training
- Counterintuitive victim behaviors and courtroom testimony Training
- De-Escalation and Verbal Judo thru ICAP
- Firearms Qualification Annual
- Firearms Instructor Recertification Training
- Firearms pistol training
- Firearms practical range day

- Patrol rifle qualification training
- Advanced Traffic Stops Training
- GTSB Conference
- ICAP training: Police Canines
- Advanced SRO Course - NASRO
- Disorder Control Trainer
- Trauma Informed Interviewing Training
- Field Training Officer Course
- Chemical Munitions Instructor
- Precision Driving Instructor Course
- Taser 7 Online training
- Drug ID and Recognition: The Opioid Crisis in America
- Iowa/NCIC Certification



STATISTICS

<u>Type of Call</u>	2019	2020	2021	% Diff
Calls for Service	13001	11937	12628	5.6%
Incident Reports	1797	1676	1806	7.5%
Traffic Enforcements	3993	4460	5094	13.3%
Controlled Substance Cases	179	169	154	-9.3%
Vehicle Accident Responses	426	328	397	19.0%
Arrests	675	584	565	-3.3%
Assault	85	69	57	-19%
Burglary	91	81	94	14.9%
Burglary- Alarms	192	175	109	-46.5%
Sex Abuse	36	24	35	37.3%
Theft	309	298	300	.7%
Domestic Disturbance	186	192	169	-12.7%
Criminal Mischief	124	109	133	19.8%
Arson/Fire	0	2	5	85.7%
Robbery	2	0	0	0%
Fraud/Forgery	140	104	101	-2.9%
Trespass	152	147	150	2%
<u>Traffic Enforcement</u>				
Citations/Warnings	3238	2816	3411	19.1%
OWI	50	57	56	-1.8%
Parking Tickets	705	852	736	-14.6%
<u>Motor Vehicle Accidents</u>				
Property Damage	323	251	298	17.1%
Personal Injury	19	21	27	25%
Hit and Run	67	44	62	34%
Unknown Injury	6	2	1	-66.7%
Car vs. Deer	11	9	9	0%
Fatality	0	1	0	-100%
<u>Detective Cases</u>				
Detective Investigated	147	128	101	-23.6%
ICAC	16	24	15	-46.2%
<u>SRO</u>				
Calls for Service	396	378	392	3.6%

COMMUNITY

The Department continues to be actively involved in the community. The motto officers abide by is, "To Protect and Serve." Service is found in many forms and one of way Indianola police officers serve is by volunteering their time through our nonprofit Indianola Police Department Community Outreach Partner (IPD COP) initiative, as well as other programs throughout the year. In 2021, despite the pandemic, IPD was able to host or be a part of many events.

Some events the department staff participated in:

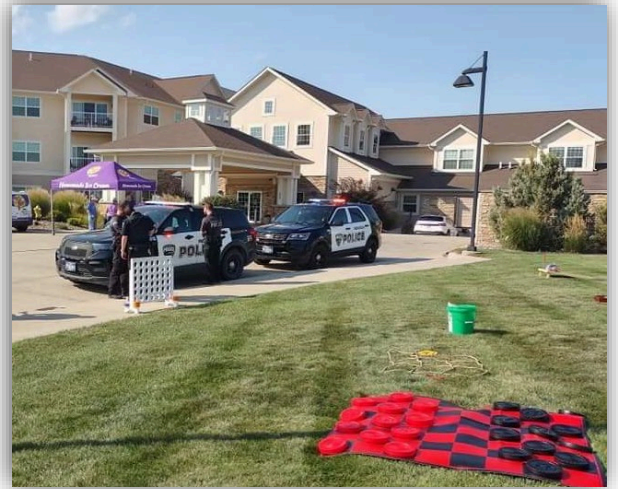
July 16th

Walmart hosted an event to raise money for the Children's Miracle Network. A "dunk tank" and a "pie in the face" games were set up to raise money. Several officers and firefighters volunteered to be dunked and have pie smashed in their faces for the good of the cause!



Aug 18th

Vintage Hills hosted their annual "Night Out," honoring first responders. The Indianola Lions Club, Over the Top ice cream and KNI/KRLS were all part of this celebration.



September 11

The YMCA hosted a first responder appreciation day.



September 23rd

One of our favorite events ever year is to lead the homecoming parade. This year, the east side of town was featured as the parade route.



September 25th

On September 25, 2021, the Indianola Balloon field hosted Knotfest. This was a multi-band concert that hosted more than 30,000 people. The Indianola Police Department was heavily involved in planning the law enforcement security for this event.



October

IPD had special pink patches made to recognize breast cancer awareness month. The patches were worn by officers and displayed on our vehicles. They were also sold to the public as a fundraiser for the Pink Tractor Foundation. IPD raised \$1,400 to donate to the foundation to help support Warren County families going through a cancer battle.



October 8th

Fareway, the Warren County Cattlemen's Association, and Budweiser hosted a fundraiser for public safety. \$5,000 dollars was raised for the Police and Fire Departments.



October 30th

The Indianola Library hosted the annual “Trunk or Treat,” event. Even though the police department did not win the best decorated vehicle this year, we had a great time handing out candy to hundreds of kids!



November

Our version of “No-shave November,” is called “Hair-to-Help.” Male city employees are allowed to forgo shaving their faces for the month and female city employees are allowed to put a blue or red streak in their hair to support the police or fire department. All the proceeds from this fundraiser were donated to the Indianola Community Youth Foundation (ICYF) to help with their goal of supporting the youth of Indianola.



November 24th

The police department, along with our partner Hy-Vee, delivered 10 Thanksgiving meals to Indianola citizens in need.



December 22nd

The Indianola Police Department, again with Hy-Vee, delivered 12 Christmas meals to families that needed them.



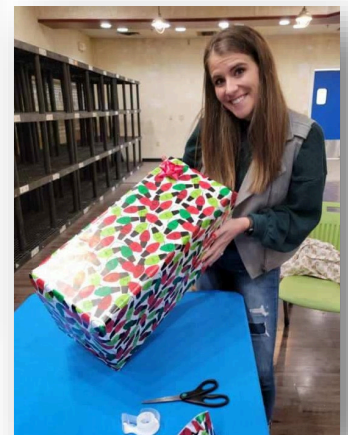
December 23rd

Our annual “Elves in Blue” was held. Wal-Mart again hosted us and gave the police department a grant to take 12 kids shopping. The kids were allowed a certain dollar amount to shop for their family members and themselves. Weinman Insurance was also a partner in this great event.





Many other businesses and individuals donated to our nonprofit to make these events happen. A huge thank you to everyone that gave back this year, including the police department's officers, clerical staff and their significant others that donated hundreds of hours to give back to the community that gives to us every day.



EMPLOYMENT HIGHLIGHTS

Chief Dave Button retired

Officer Isaiah Strong hired

Officer John Schumacher hired

Officer Drew Stever hired

Officer Jonathon Scott hired

Officer Treyton Nixon hired

Clerical staff Katelyn Byrd hired

Officer Dalton Ebertowski resigned (Pottawattamie Co. Sheriff)

Clerical staff Mary McCune resigned (Des Moines Police Dept. Dispatch)

