

From: Ryan Waller
Sent: Wednesday, March 14, 2018 3:05 PM
To: 'marilyn@cybershanks.com' <marilyn@cybershanks.com>
Cc: Kelly Shaw <kshaw@indianolaiowa.gov>; Bob Kling <bkling@indianolaiowa.gov>
Subject: Follow-up Email

Mr. and Mrs. Shanks,

Thank you again for contacting you're the City regarding your concerns stemming from the infrastructure improvement project taking place in your neighborhood. I wanted to memorialize the following items that you reviewed with Mayor Shaw, Councilman Kling and myself:

Seeding

The seed mixture specified in the contract is designed specifically as a lawn mixture and contains 75% Kentucky Bluegrass. From past experience, the hydroseeding typically requires less maintenance and watering to get established and results in a more robust lawn in the long-term; whereas sodding requires significantly more attention and watering and is more likely to die. The contractor is required to provide a one-year warranty to re-seed any areas that fail to grow and makes sure your lawn gets established.

Hydraulic Fluid

The hydraulic fluid leaking on your property was an unfortunate accident and for that we do apologize. The contractor will be required to replace the saturated soil in your yard and will power wash the stained sidewalk or replace the stained panels if power washing doesn't work.

Sheetrock/Drywall

While we can't verify that the cracking in your drywall was caused by the construction, you can submit a claim to the city's insurance with the attached form. Please complete this form and return it to me – I will ensure it is provided to the correct staff member.

Lastly, as we discussed earlier today, the contractor has provided an alternative construction phasing. Information concerning this alternative plan will be sent out later today via door hangers and email.

Again, thank you for your patience and input with this important project.

Have a wonderful day!

Sincerely,



Ryan
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City Manager

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