



WATER POLLUTION CONTROL

November 20, 2018

[REDACTED]
[REDACTED]
Indianola, IA 50125
[REDACTED]

In reviewing the billing system for the residents that are paying water but not sewer, we came across your property that is hooked into the city's sewer system but not paying the appropriate sewer charge since November 2014.

According to City Sewer Policy Statement (enclosed), the city can back bill you up to 60 months for the cost of sewer but not more than the cost of a 12-month period preceding the discover of the error, unless otherwise ordered by the governing body.

With the identification of your sewer line and the city policy, I will be recommending:

- a. Your next utility bill and future bills will have a Sewer charge added to it.
- b. You will be getting back billed for the past 12 months of usage which totals \$1,824.55. The attached utility history below shows the usage for this time period and cost per month.
- c. If you wish, we can set up a payment plan not to exceed 12 months with no interest or penalty per the policy.

If you have any questions, please don't hesitate to call me.

Sincerely,

Rick Graves
WPC Supt.
City of Indianola